



September 10, 2024

Hon. Adrienne A. Harris
Superintendent
New York State Department
of Financial Services
1 State Street
New York, NY 10004

Dear Superintendent Harris:

As authors of the Child Victims Act (CVA) law of 2019, we are writing regarding disturbing reports we have received from survivors who say their claims are not being properly processed by insurers regulated by the NYS Department of Financial Services (DFS).

It has come to our attention that some insurance companies may not be complying with the guidance issued by DFS in Insurance Circular Letter No. 11 of September 12, 2019, and therefore the law as set forth in the CVA.

We ask that that your office investigate this issue and let us know how DFS plans to ensure that insurers comply with the law and do so in an expeditious manner. Survivors have experienced enough hardship without having to face barriers put up by insurers who do not want to pay out on claims. We also ask that you provide responses to those survivors who have reached out with questions regarding their claims.

We look forward to hearing from you and working with your department on this important matter. Thank you for your continued service to New Yorkers.

Sincerely,

A handwritten signature in black ink that reads "Linda Rosenthal".

Linda B. Rosenthal
Member of Assembly - 67 AD

A handwritten signature in blue ink that reads "Brad Hoylman-Sigal".

Brad Hoylman-Sigal
State Senator - 47th District